



Our purpose is people

## Product Fact Sheet - GDPR Capabilities

**Product Name** UKG HR Service Delivery's Workflow Manager (Process Automation), incl. Robotic Process Automation

Description of the product With Process Automation, create global processes that are personalized based on employee attributes in order to support local exceptions. When legal requirements or company policies change, update easily with our user-friendly interface.

PeopleDoc HR Process Automation increases HR efficiency and agility, enhancing employee experience from onboarding throughout their lifecycle. **Agile HR**

HR professionals are equipped with the tools they need to effectively support all HR work-life events, including those that span multiple software systems. HR can create workflows and forms with ease and also quickly adapt them to support any changes for additional flexibility. **Positive Employee Experience**

HR processes supported PeopleDoc enables HR professionals to provide exceptional service during moments of need. Because processes can vary based on employee attributes, you can build process templates accordingly – providing your employees with exactly the tasks they need to complete for their geography, level, or situation. **Get The Job Done**

Enable HR to automate workflows and assign tasks to HR, managers, employees, and IT based on roles and attributes. Provide notifications and dashboards that HR can utilize to monitor each process and ensure tasks are complete. Proactively manage compliance by localizing processes in accordance with laws and regulations.

Categories of personal data **To be customized by each Customer**, categories of personal data may include:  
- Personal identification data (name, title, private address, phone numbers ...);  
- Electronic identification data (IP addresses, cookies, connection times);  
- Personal details (age, sex, date of birth, place of birth, marital status and nationality);  
- Immigration status;  
- Professional qualifications;  
- Current and end of employment;  
- Presence and discipline;  
- Salary (payments and deductions, salary, commissions, bonuses, expenses ...);  
- Assets held by the staff member;  
- Organization of work, evaluation and more.

GDPR Aspect	Article	Understand how to comply using UKG HR Service Delivery's Workflow Manager
Data Controller	Article 4 (7) Article 24	Customers
Data Processor	Article 4 (8) Article 28	UKG
Transparency	Article 5, §1 (a)	Please check our privacy notice: <a href="https://www.people-doc.com/legal/privacy-notice">https://www.people-doc.com/legal/privacy-notice</a>
Access to data	Article 15	Data hosted in UKG People Assist may be available for reporting. Customers can define their own policies to extract data. We will cooperate with customers in answering access requests received by customers and received directly by UKG
Rectification and erasure	Articles 16 & 17	Customers' users with appropriate permissions can change an individual's personal data, delete documents and/or establish pre-defined data retention rules
Restriction of processing	Article 18	Role-based permissions allow customers to define which users or roles can display, edit, or delete data. It is also possible to restrict access to historical data to specific roles
Data portability	Article 20	Customers may choose to use the Reversibility procedure and/or delete data at the end of the service provision
Privacy by design and by default	Article 25	UKG's Services aim to be designed to support all technical data protection requirements; however, customers are still responsible for configuring and using them accordingly
Sub-Processing	Article 28, §4	All information regarding sub-processors can be found on: <a href="https://www.people-doc.com/legal/sub-processors">https://www.people-doc.com/legal/sub-processors</a>
Data Security	Article 32	ISO/IEC 27001:2013 and SOC 2 Type 2 Report
Data breach notification	Article 33	In the event we become aware of any Personal Data breach, notification will be provided to customers according to the contract provisions and customer's legal obligations
Data protection impact assessment	Article 35	Customers can request assistance when completing their own PIAs
Data Protection Officer	Article 37	Contact us at: <a href="mailto:privacy@people-doc.com">privacy@people-doc.com</a>
Cross-border transfer	Articles 45 to 50	Customers can choose to host data in either the US or the EU platform. We ensure complete independence between the two hosting areas, more information on the locations of processing for each geographic location available here: <a href="https://www.people-doc.com/legal/sub-processors">https://www.people-doc.com/legal/sub-processors</a>